Questionnaire - Core Indicators on Access and use of ICT in Businesses

Name of Establishment

Telephone No: …………………………… Fax No: …………………………… E-Mail: ……………………………

Commercial Registration: …………………………… Municipality No: ……………………………

Website address: www……………………………(If there is any)

Economic Activity: ……………………………

Address: Governorate/Region: …………………………. Wilayat: ……………………………

1. What is the type of your Establishment?
   - Single
   - Branch
   - Holding company
   - General office with branches
   - Others

2. Number of employed persons in your Establishment:
   - Males.
   - Females

3. Did your business use computer(s) during 2008?
   - Yes.
   - No
   (If No…………..Stop)

4. Number of computers in your Establishment at the end of 2008:
   -

5. Number of Omani IT professionals at the end of 2008:
   - Males.
   - Females

6. Number of non-Omani IT professionals at the end of 2008:
   - Males.
   - Females

7. Number of persons employed in your business routinely using computers at work during 2008?
   - Males.
   - Females

8. Did your business have the Internet as of 2008?
   - Yes.
   - No

9. Number of persons employed in your business routinely used the Internet at work during 2008?
   - Males.
   - Females

10. Did your business have an intranet during 2008?
    - Yes.
    - No

11. Did your business have a web presence as of 2008?
    - Yes.
    - No

12. Did your business receive orders for goods or services (that is, sales made) via the Internet during 2008?
    - Yes.
    - No

13. Did your business place orders for goods or services (that is, purchases made) via the Internet during 2008?
    - Yes.
    - No
What type(s) of Internet connection did your business have during 2008? (please tick all the relevant boxes)

- Analogue Modem (Dial Up via standard phone line).
- DSL (ADSL, SDSL, VDSL, etc).
- ISDN
- Cable Modem
- Other Broadband access (Digital leased line, Analog leased line, Internet leased line, VSAT Data & VSAT Internet, ……etc Please specify ………………………)
- Other narrowband access (Wireless local Loop (WLL).
- Wireless mobile connection (3G, EDGE, Others).

14. Did your business have a Local Area network (LAN) as of 2008?
   - Yes.
   - No

15. Did your business have an Extranet as of 2008?
   - Yes.
   - No

16. For which of the following purpose(s) did your business use Internet during 2008?
(please tick all the relevant boxes)

- Getting information about goods or services.
- Getting information from government organization / public authorities.
- Sending and receiving e-mails.
- Performing Internet banking or accessing other financial services.
- Interacting with government organization / public authorities.
- Providing customer services.
- Delivering products on-line
- Other information searches or research activities

Filled by………………………………. Telephone No:……………………. Date: ………………………

**Data should be submitted not later than 5 days**